# Payment Policies

* **Self-pay clients:** I will provide you with a superbill suitable for you to submit to your insurance. The superbill (which will also serve as a payment receipt) will be coded appropriately to the level of service provided during the visit. You agree to pay me at the time of the visit (cash, check, credit card, or FSA).
* **Lactation Network:**  If using The Lactation Network for insurance coverage, Rebecca VanGelderen of Naturally Nourished Lactation Consulting must received confirmation from The lactation network prior to appointment. If confirmation is not received, you agree to pay me at the time of the visit (cash, check,credit card or FSA). Client is responsible for payment if insurance benefits are not active at time of visit.
* **If you use SquareUp:** Payments may be made electronically using a credit card or fund transfer.  I use SquareUp to process payments. SquareUp meets the high standards of HIPAA and the banking industry for security and privacy with regard to financial transactions.  However, SquareUp may send, automatically or per your request, email or text message receipts that reveal personal health information such as the date and type of lactation visit.   If you are not comfortable with this, payment may be made via cash or check instead.

**Cancellation Policy**

​I understand that I am responsible for notifying Rebecca VanGelderen prior to the appointment in the event that I can not partake in the schedule/confirmed appointment.​

Cancellations made before 24 hours, fee is waved

First time cancellations made between 24-1 hours before schedule appointment, fee waived

Second time cancellations between 24-1 hours before schedule appointment, $25.00 fee due/applied

Cancellations made after one hour before appointment, $25.00 Fee due/applied